

云顶马来西亚对于新型冠状病毒（武汉肺炎病菌）所采取的预防措施

2020 年 1 月 29 日

云顶世界已经根据国际健康和安全管理规范采取了全面及适当的预防措施，保护所有客户和员工，以减少新型冠状病毒（武汉肺炎病菌）的传播风险。**迄今为止，度假村中没有任何人被诊断出感染了病毒，度假村也继续正常运作。**

由高级管理人员组成的应变小组已经成立，并于每天进行两次情势监测，以在任何时间、任何地点采取必要的措施。

整个度假村内的缆车站、检查站、各种设施主要出入口及员工出入口均已采用了红外线热扫描仪。任何被检测到体温高于 38 度的人士将被要求前往指定的等候室，我们的医生将为他们提供免费的咨询。

在整个度假村的周围，包括公共区域及工作岗位，都全面放置了消毒液。度假村的清洁程序已经被加强，清洁次数也被增加。同时，度假村内所有的电梯按钮均已密封，清洁次数也被提升。

在包括天城室内主题乐园在内的所有主要景点中，都必须遵守世界级主题公园的国际健康和安全管理规范，并维持本已严格执行的卫生制度。

云顶世界有 2 间医疗诊所，每天 24 小时由合格医生和护士值班。鼓励任何感到不适或出现类似流感症状的客户，立即前往任何一间诊所寻求医疗护理。云顶世界也提供等候室，以确保患者被隔离于公众。另外还备有 6 辆救护车随时待命以应对紧急医疗情况。

我们已经并将持续透过度假村内安装的 LED 屏幕和布告栏向公众广播一般性建议。

通讯：

- 当情况有任何变化时，将通过本网站向我们的客户更新讯息。
- 将与我们的合作伙伴定期更新讯息
- 与我们的员工每天进行一次沟通，以确保透明度并鼓励员工的反馈。

近期从马来西亚以外的任何国家/地区回国的任何员工，在其被允许返回工作岗位之前，将由我们内部合格的医生和护士进行检查，并鼓励情况允许的员工居家办公。

我们欢迎任何的意见，如有任何反馈请传至: katherine.chew@rwgenting.com.

PREVENTATIVE MEASURES TAKEN BY GENTING MALAYSIA DUE TO THE NOVEL CORONAVIRUS ('WUHAN VIRUS')

29 January 2020

Resorts World Genting has taken extensive and appropriate preventative measures in accordance to international health and safety practices to protect all guests and staff to reduce the risk of the spreading of the Novel Coronavirus ('Wuhan Virus'). **There is no record to date of anyone in the resort diagnosed with the virus and the Resort continues to operate as normal.**

A response team, consisting of senior management, has been set up to monitor the situation twice daily to implement precautionary measures where and when necessary.

The Resort has introduced infrared thermal scanning throughout the resort at all skyways, check points, main entrances of various facilities and staff entrances. Anyone found to have temperatures higher than 38 degrees will be requested to go to our designated holding rooms where they will be given free consultation by our medical doctors.

Sanitising gel has extensively been placed around the resort, both in the public areas and the back of house. A robust cleaning programme throughout the resort has been introduced and frequency increased. Lifts buttons throughout the resort have been sealed and frequency of cleaning enhanced.

At all key contained attractions, including Skytropolis Indoor Theme Park, maintain their already strict sanitation regime, in line with international health and safety practices of world class theme parks.

Resorts World Genting has two medical clinics, staffed by competent doctors and nurses 24 hours a day. Guests who feel unwell or are displaying any flu-like symptoms are encouraged to seek immediate medical attention at either of the clinics. Holding rooms are available as part of the facilities to ensure any ill guests are secluded from the general public. In case of medical emergencies, there are six ambulances on standby.

General advice has and will be broadcasted to the public via LED screens and notice boards installed across the Resort.

Communication:

- To our guests via this website will be updated as and when there are any changes to the situation.
- To our operating partners will be updated regularly
- To our staff is done on a-daily-basis to ensure transparency and to encourage feedback.

Any employees who have recently returned from any countries outside of Malaysia will be examined by our in house competent medical doctors and nurses before they are allowed to return to work. Employees that are able to work from home will be encouraged to do so.

Any feedback is welcome and should be addressed to katherine.chew@rwgenting.com.