



Genting Malaysia Berhad (198001004236)

OFFICIAL MEMO

To : All Travel Agents
From : Resort Sales
Date : 04 May 2026
Subject : Rebranding of Highlands Hotel to RW Hotel and
Resort Hotel to Highlands Hotel

Kindly be informed that as part of our continued growth and commitment to deliver exceptional guest experiences, we are undertaking the rebranding exercise of the following hotels:

- Highlands Hotel to be renamed as:
"RW Hotel" (English) / "Hotel RW" (Bahasa Malaysia) / "RW 酒店" (Chinese)
- Resort Hotel to be renamed as
"Highlands Hotel" (English) / "Hotel Highlands" (Bahasa Malaysia) / "高原酒店" (Chinese)

This rebranding exercise will come into effect on **11 May 2026** and reflects our overall vision of RW Hotels being the flagship expression of the Resorts World brand. Bringing together scale, experience, and a sense of belonging to define the Resorts World way of hospitality, with thoughtfully designed rooms and suites that elevate comfort, including new suite categories.

We are truly excited about this new chapter and are confident that together, we can elevate Resorts World Genting to new heights.

Should you need any clarification, please contact the undersigned.

Chrissie Lim
Vice President – Sales